

Department: Food & Beverage

Job: Dining Room, Beverage Car, Kiosk and Bartender

Reports To: Food & Beverage Manager

Classification: Full Time and Part Time Seasonal (must be available to work any shift including early mornings, days, weekends & holidays)

Salary: Starting at \$15.80 per hour plus gratuity

Summary: Responsible to provide friendly and efficient service to all guests to ensure they have a great experience in all food & beverage service areas including the dining room, beverage car, kiosk, and banquet departments.

Primary Responsibilities:

- Greet guests and inform them of any specials, make recommendations and answer questions regarding food and beverage items
- Engage, converse and interact with guests in a positive, friendly, professional, courteous and respectful manner at all times
- Take food and beverage orders.
- Up-sell as the opportunity presents itself
- Serve all food and beverage orders efficiently using proper service etiquette and steps of service when required
- Ensure guest satisfaction and report any problems or concerns to the Dining Room Manager or General Manager.
- Ensure outlets, including bathrooms, are always kept clean, assisting with removal of garbage when required. Maintain a tidy and hygienic environment.
- All other duties as assigned
- Present bill and collect payments with accuracy

Physical Environment and Qualifications:

- Must be willing to work multiple shifts including, morning, afternoon, evenings, weekends and holidays.
- Candidate must be highly motivated, enthusiastic, and excel in public relations and organizational skills.
- Point of Sale experience in a retail operation is a definite asset.
- Must be able to handle a variety of responsibilities relating to golf operations.
- Must be able to work independently and provide leadership in a team environment.
- Customer service driven.
- Long periods of standing on your feet.
- Work in a fast-paced environment, with accuracy.
- Work in a variety of Manitoba summer temperatures and conditions
- Ability to lift to 25 LBS.
- Smart Serve is required.

- Must be a minimum of 18 years of age and possess a valid Driver's Licence.

This position could offer career opportunities and mentorship to persons wanting to get into the golf industry as a career.

Apply: Please submit your resume & cover letter to:

Food and Beverage Manager Cassidy Meyers

cassidy@belacres.com